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## Online Banking Log In Update



To enhance the security of your online and mobile banking experience, we have strengthened our member log in process.

With this enhancement, you will enter both your member number and password directly from the Suncoast home page to log into SunNet Online Banking.

You won't see the password verification image or phrase after entering your member number and password, which means no challenge questions, secret phrases or images will appear.

## ITMs Now Available in Six Service Centers

Come try out our new Interactive Teller (ITM) Technology in one of the following branches:

- Citrus Park Service Center
- Countryside Service Center
- Sebring Service Center
- South St. Petersburg Service Center
- St. Petersburg Satellite Service Center
- Wiregrass Service Center

**Learn more about interactive teller technology and see what members are saying about their experience at [suncoastcreditunion.com/itm](http://suncoastcreditunion.com/itm).**



# Suncoast Gives Back to Local Teachers



It's no secret that Suncoast loves teachers, so we make sure to show it whenever we can! That's why we sponsor the Teaching Tools Store from the Hillsborough Education Foundation.

The store provides free school supplies year-round to students in need from Title I schools in Hillsborough County. Teachers from these schools can get free school supplies for their students all year long.

Even our employees get involved! This summer our team members came together for a school supplies drive to help add even more resources to the shelves.

We support teachers in all of the counties we serve! For more information on how we help, go to [suncoastcreditunion.com](http://suncoastcreditunion.com).

## Welcome Our New CEO, Kevin Johnson

Join us in warmly welcoming Suncoast Credit Union's new CEO, Kevin Johnson! He has been with Suncoast since 1985, leading our transition into information technology, as well as overseeing our Members Contact Center and payment services divisions.

We look forward to Suncoast's continued success with our wonderful new leader!

*Hello Suncoast Members,*

*I am thrilled for the opportunity to lead such a fantastic organization into the future. We will continue to make a positive difference in the community, help you reach your financial goals and provide value to you as a member.*

*I am eager to make a positive impact on the credit union and the lives of all of our members.*

*-Kevin*



# Save on the Car of Your Dreams and Get \$200

Suncoast can help you save money on financing and give you a \$200 rebate when refinance a vehicle or use your Suncoast draft to finance a vehicle.

- Rates as low as 1.75% APR\*\* and terms up to 72 months add up to major savings
- Get money back with the limited time \$200 rebate
- Save even more with other Suncoast services like Guaranteed Asset Protection, Extended Warranty, Credit Life and Disability Insurance and discounted auto insurance through Members Insurance Center, LLC

To apply for your car loan, call **800.999.5887**, log in to **SunNet Online Banking** or visit a **Suncoast service center**.



\*Only auto loans financed directly through Suncoast are eligible for the rebate. Loans financed at or through a dealer will NOT qualify. Indirect auto loans will NOT get the rebate. \*\*Annual Percentage Rate effective 10/1/2016; subject to change, term and credit approval. Requires automatic payment method. Rate valid on terms up to 72 months. Auto loans available for present and ten previous year models for purchases and refinances from lenders other than Suncoast Credit Union.

## Service Center News



Stop by and visit our newest service center locations!

**NOW OPEN:** **Sebring Service Center**  
6505 US Highway 27 South  
Sebring, FL 33870

**COMING SOON:** **Riverdale Service Center**  
14021 Palm Beach Blvd.  
Fort Myers, FL 33905

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## Share Your Suncoast Stories on Social Media



Share your Suncoast stories, photos and experiences on our social media pages. Connect with us to learn new things, win prizes and have fun!

**Facebook:** [Facebook.com/suncoastcreditunion](https://www.facebook.com/suncoastcreditunion)

**Twitter:** [@SuncoastCU](https://twitter.com/SuncoastCU)

**YouTube:** [youtube.com/user/Suncoast1934](https://www.youtube.com/user/Suncoast1934)



## Watch Out for this Common Scam

If you get a call from someone claiming that one of your family members is hurt or in trouble and asks you to send money, be aware that it may be a scam.

This is sometimes called the “grandparents scam,” since it often targets seniors. But people of any age could be tricked into losing money thinking that they are helping out a loved one.

Remember, NEVER give money or your personal data to people you don’t know. Scammers will try to get you to act right away, but you should always check with your family or financial institution directly before you send any money to anyone.

## Suncoast Trust & Investment Services is Ready to Help

Suncoast Trust & Investment Services is a valuable resource for members, offering:

- Portfolio planning advisory services
- Asset allocation and management
- Investment planning
- Retirement planning
- Financial planning
- Brokerage services
- Tax-advantage investing\*
- Stocks, bonds and mutual funds
- Annuities

**For more information, call 866.300.9382 or go to [suncoastcreditunion.com](http://suncoastcreditunion.com).**

\*Representatives are neither tax advisors nor attorneys. For information regarding your specific tax situation, please consult a tax professional. For legal questions consult your attorney.

Suncoast Trust & Investment Services is a marketing name used by Suncoast Credit Union. Securities sold, advisory services offered through CUNA Brokerage Services, Inc. (CBSI), member FINRA/SIPC, a registered broker/dealer and investment advisor. CBSI is under contract with the financial institution to make securities available to members. Trust services offered through MEMBERS Trust Company, Office of Comptroller of Currency. CBSI is a registered broker/dealer in all fifty states of the United States of America. **Not NCUA Insured, No Financial Institution Guarantee, May Lose Value. Not a Deposit of Any Financial Institution.**

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## Build Your Business With Us



Suncoast has all of the services you need to run your business, from banking to borrowing. With our reduced fees, better interest rates and lower rates on credit cards and loans, we can help you save and succeed!

**For more information about our business services, go to [suncoastcreditunion.com/business](http://suncoastcreditunion.com/business).**